ARAMEX HISTORY

**1982**
Started operations as an express wholesaler to US-based express delivery companies such as Federal Express (FedEx), Purolator, Burlington Northern, Emery, and Airborne Express

**1990**
Co-founded with Airborne Express the Overseas Express Carriers (OEC), an alliance of independent global express companies that functioned as a worldwide delivery network for its members to compete with larger companies

**1994**
Pioneered a revolutionary service concept becoming the first company to offer express, domestic, and freight forwarding services under one roof

**1997**
Became the first Arab company to trade its shares on the NASDAQ stock exchange ownership

**2002**
On its 20th anniversary, the company was approached by Abraaj Capital, and was acquired in a leveraged management buyout, consequently delisting from the NASDAQ and returned to private ownership

**2003**
Co-founded the Global Distribution Alliance (GDA) and the World Freight Alliance (WFA), after DHL acquired Airborne Express, and launched a state-of-the-art in-house developed global tracking system

**2005**
Went public on the Dubai Financial Market in a record-breaking IPO with its shares traded under “ARMX”, and launched a new global strategy to expand its product offering and geographic coverage

**2007**
Celebrated 25 years of success and innovation, and became the first company in the region to launch a Corporate University and adopt Sustainability Reporting

**2011**
Continued Expansion in South East Asia, Africa, and other Emerging Countries such as Kenya and Bangladesh

**2014**
Strategic agreements and expansions in South Africa, Turkey, China, Asia, Sub-Saharan Africa, as well as other growth markets

**2018**
Continued expansion in the Asia-Pacific and Africa regions

**2019**
Developed the digital and business transformation framework

**2021**
Operational model redesign with Aramex Express and Aramex Logistics split of operations
OVERVIEW

103m+
Total Deliveries per year

5.8b
Market Cap USD

17K+
Employees

600+
Offices

65+
Countries

82
Nationalities

Worldwide logistics & operations facilities. Strategically located and technologically connected

800k+ sqm
Our Global Footprint

Africa
Algeria, Botswana, Ghana, Kenya, Libya, Morocco, Nigeria, Sierra Leone, South Africa, South Sudan, Sudan, Tanzania, Tunisia, Uganda, Burkina Faso, Somalia, Djibouti, Angola, Ethiopia, Madagascar, Mauritius, Egypt

North America
United States, Canada

Europe
Georgia, Slovakia, France, Italy, Germany, Ireland, Malta, Netherlands, Switzerland, United Kingdom, Ukraine, Bulgaria, Armenia, Azerbaijan, Uzbekistan, Cyprus, Czech Republic

Far East
India, China, Hong Kong, Indonesia, Malaysia, Singapore, Thailand, Vietnam, Nepal, Pakistan

Indian Sub
Bangladesh, India, Sri Lanka

Middle East
United Arab Emirates, Saudi Arabia, Bahrain, Kuwait, Oman, Qatar, Yemen, Iran, Iraq, Jordan, Lebanon, Palestine, Turkey

Australia & New Zealand
WHERE ARE OUR WAREHOUSES?

**Europe**
- 34,000 sqm
  - England 9K sqms
  - Netherlands 10K sqms
  - Ireland 13K sqms

**Middle East**
- 230,000 sqm
  - UAE 113K sqms
  - Oman 15K sqms
  - KSA 55K sqms
  - Bahrain 5K sqms
  - Qatar 6K sqms

**Africa**
- 130,000 sqm
  - Egypt 80K sqms
  - Algeria 20K sqms
  - Morocco 8K sqms

**Far East & Indian Sub**
- 28,000 sqm
  - India 28K sqms

**Other locations**
- Kuwait 3K sqms
- Turkey 5K sqms
- Jordan 18K sqms
- Lebanon 7K sqms
- Palestine 2K sqms
- Ghana 6K sqms
- Uganda 650 sqms
- Sudan 1K sqms
- South Africa 14K sqms
OUR OWNED, FRANCHISE, AND PARTNERSHIP MAP

Aramex Location
GDA Partners
Franchises
From export to import and domestic express, Aramex offers super fast and convenient Express deliveries that best suits your needs.
For your time-sensitive shipments, Express provides a reliable domestic and international door-to-door delivery solution and is backed by a variety of transit time options, competitive rates, real-time tracking and a range of value-added services all customized to meet your specific needs.

Reliable door-to-door solutions for time-critical packages delivered within your country or city. Domestic Express picks up and delivers within agreed times, enabling you to track shipments online in real-time.

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We are an international shipping service that allows you to shop from Australia, Canada, China, Cyprus, Czech Republic, Egypt, France, Georgia, Germany, Greece, Hong Kong, India, Indonesia, Italy, Japan, Jordan, Saudi Arabia, Lebanon, Malaysia, New Zealand, Pakistan, Singapore, South Africa, South Korea, Spain, Sri Lanka, Switzerland, Thailand, Turkey, United Arab Emirates, UK, and USA and then deliver it to you at rates you will simply love. That means more online shopping options, hassle-free.
ARAMEX ECOMMERCE SOLUTIONS

International Express

Aramex Checkout

Value Added Services

Aramex Return

Payment on Delivery

Customs Brokerage

Last Mile Delivery

Payment on Delivery
Aramex SMART is one such innovative solution. It offers customers who prefer to pay Cash On Delivery (COD), a host of services that enhance the shopping experience. On the other hand, it gives e-tailers an opportunity to build customer loyalty and improve cash flow.

Aramex Go is an online shipping platform developed to target SMEs and cash customers to allow them to create shipments in a seamless online process without having a registered profile or a permanent Aramex account. Customers will be able to get an instant quote and ship their packages by just adding the origin, destination, dimensions and the weight of their shipments.

If your store has a proper storage space, a customer-centric mindset and an internet connection, then congratulations! You are eligible to house an Aramex SPOT within your store, to be part of our shipment pickup locations. That’s it! You will then be ready to receive more revenue from your commercial space.

A delivery platform that offers flexible economic opportunities for Local Nationals to deliver shipments on their free time, and in the areas of their choosing. Fleeters can select area specific jobs and track their earnings through a seamless, user-friendly dashboard.
Whether it is land, air, or ocean freight, import or export, a small package or oversized cargo, you can utilize Aramex’s expertise and extensive network to send your shipments around the world. Get full door-to-door delivery service, with documentation, customs brokerage and legalization, all coupled with real-time online tracking.
Aramex offers a global and cost-effective solution to all of your air freight needs. Through a worldwide network, our teams of cargo professionals provide global services and local expertise to ensure complete door-to-door transportation and smooth customs clearance at all times.

Aramex provides comprehensive Sea freight forwarding services. Backed by our global network of offices covering key shipping lines worldwide, highly skilled teams of experts and state of the art technology systems.

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With a team of smart logistics experts and extensive facilities, Aramex provides you with effective solutions for all stages of your supply chain; from the moment your inventory leaves your suppliers or factories until the moment it reaches your retailers or end customers.
Warehouse Management

Aramex stores and manages your inventory in our strategically located state-of-the-art logistics centers offering bonded or duty-paid options to cater for the different needs of customers in all industry segments.

Supply Chain Management

Supply Chain Management is at the heart of your organization’s operational efficiency. Our SCM teams are the experts at maximizing the efficient flow of your products from manufacturing right through to retailers and final customers.

Consulting Services

Aramex dedicates its knowledge and expertise in warehousing solutions to help you in setting up and organizing your warehouse through professional services in design, bid management and operational excellence.

Customs Brokerage

Aramex is a licensed customs broker, and as such can perform all necessary services regarding clearance formalities and customs duties on your behalf.