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## **Sustainable Water Policy**

#### **PURPOSE**

This Sustainable Water Withdrawal, Consumption, and Discharge Policy (hereinafter the "Policy") establishes the general principles and requirements that guide Aramex's commitments, procedures, and efforts related to water withdrawal, consumption, use, and disposal across all Aramex operations.

#### **POLICY SCOPE**

This policy applies to Aramex's operations, employees of all levels, contractors, suppliers, and business partners. We expect that our stakeholders respect these standards. For such a multinational company, this policy also adheres to local, national, and international legal and laws, policies and procedures related to water use, withdrawal, and discharge.

#### **POLICY INTRODUCTION**

The issue of water scarcity is one that is near and dear to Aramex, many of our operations are in water scarce regions. As part of our environmental stewardship, we aim to help maintain the quality and availability of water in our localities through conservation and efficiency measures and improvements.

To that end, we are committed to sustainable water consumption and disposal in all areas of our operations. Our water consumption and discharge occur only through municipal systems and is limited to municipal use. This is monitored through review of our water and sewage bills on a regular basis. Our consumption is tracked through our water consumption bills that are provided by service providers and/or municipalities. While we do not withdraw or discharge water outside of infrastructure and supply provided by the municipalities of the localities we operate in, we make sure to monitor our consumption closely to reduce water usage and preserve, reuse, or recycle water where possible. We are also committed to working with our employees through awareness campaigns, signage on points of water use, and environmental training material. to reduce water consumption, ensure water recycling and/ or proper discharge.

We actively work to promote environmental stewardship, including sustainable water use across our value chain and disseminate good practices with our stakeholders.

We comply with applicable environmental legislation and regulations, in addition to our internal standards and policies, ensuring that we assess and address any gaps and potential risks, even if it means applying more stringent criteria than those required by law when we believe this to be appropriate. We actively measure and monitor our water use and find ways in order to increase efficiency and reduce our water footprint.



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### **POLICY COMMITMENTS AND DETAILS**

This policy is fully endorsed by Aramex management and communicated to all employees to adopt water responsible practices by:

- Committing to preserving water quality and availability in all our locations.
- Applying robust water governance measures through the active measurement and management of our water use within our operations. Ensure that we collect and report our data on consumption and discharge based on sustainability reporting standards, while adhering to water use protocols as set by municipalities
- Integrating the value and environmental cost of water in our operational decisions making.
- Communicating our commitments to sustainable water use with our stakeholders, internally and externally, ensuring that we raise awareness and engage with our supply chain to apply measures of sustainable water use.

#### **POLICY REVIEW**

This policy is reviewed periodically (once annually at minimum) by Aramex Sustainability Department to ensure that comprehensiveness and completeness, as well as alignment with strategy and requirements, both external and internal.