



aramexbio



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About Aramex

Aramex is a leading provider of comprehensive logistics and transportation solutions. Established in 1982 as an express operator, the company rapidly evolved into a global brand recognized for its comprehensive delivery solutions and innovative multi-product offering.

The range of services offered by Aramex includes:

- Integrated logistics solutions
- International and domestic express delivery
- Freight forwarding
- Information management solutions
- E-business solutions and consumer retail services





About Aramex Bio

Aramex Bio is a complete door-to-door delivery solution for the healthcare industry.

Aramex Bio is designed to meet the local and global shipping needs of pharmaceutical companies, research centers, laboratories and hospitals that transport biological specimens and pharmaceutical materials.

Making it Simple

One of the main benefits of Aramex Bio is that it is an end to end solution covering:

- Temperature-controlled packaging
- Safety compliance
- Documentation and clearance
- Visibility and tracking
- On-time delivery

With our global presence, expansive network and experienced personnel, we make it simple for our customers.

Our teams are well trained and dedicated to ensure the smooth end-to-end delivery of your temperature and time-sensitive shipments.

Through Aramex's global foothold and experience; Aramex Bio gives you access to the world without complexity

Temperature-Controlled Packaging

Temperature control during shipping is critical to prevent any damage to the biological specimens or pharmaceutical materials.

In order to resolve this challenge, Aramex Bio includes temperature-controlled boxes and cooling packs to maintain the temperature required from pickup to delivery.

The temperature ranges covered by Aramex Bio include:

- Cold (+2°C to +8° C)
- Controlled Ambient (+15°C to +25 °C)
- Freezing (-25°C to -15°C) / (-80°C to -60°C)

Aramex provides different packages depending on the requirements of the samples or medications at hand:

Box	Capacity (Liter)	External Dimensions (cm)	Controlled Temperature Maximum Duration (Hour)	Temperature Available
Aramex B10	10.4 L	36x30x30	72	Cold Controlled Ambient Freezing
Aramex B06	3.9 L	26x26X22	48	Cold Controlled Ambient



Aramex Bio boxes include cooling packs to offer a simple option for temperature-controlled shipping:

- Semi-rigid foam pouches
- Non-toxic, water based PCM
- Suitable for Cold (+2 to +8 C) and Controlled Ambient (+15 to +25 C) temperatures
- Not subject to Dangerous Goods Regulations



When required, a data logger can be added to record temperature during shipping.

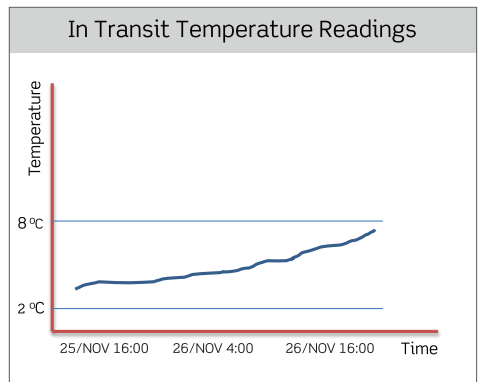
Customers can check the inner temperature surrounding the payload, at any time during transportation.

In addition to the standard packages, Aramex also provides a wide range of packaging solutions to cover different requirements and sizes.

Available value added services:

- Use of Temperature Controlled Vehicles (TCV)
- Cooled storage areas
- Provision of dry ice

The Aramex team is ready to train customers on the usage of different cooling technologies and packaging, recommended to attain and maintain needed temperature during shipping.



Safety Compliance

There are several international regulations designed for safely transporting biological specimens and medications.

Aramex Bio is certified by BSI, and it also complies with IATA's international regulations for both infectious and non-hazardous contents and is certified by ISO 9001, ISO 14001 and OHSAS 18001.

Aramex provides its customers and their customers with the guidelines to follow when preparing biological substance under Category A, Category B and Exempt Specimen.

Documentation and Clearance

Shipping biological specimens and pharmaceutical materials requires documentation and clearance processes, regulatory agencies, and may also require specific documents to accompany shipments.

Prior to shipping, Aramex provides its customers with a list of needed documents for exporting or importing.

Aramex also offer clearance of shipment at destination upon arrival.

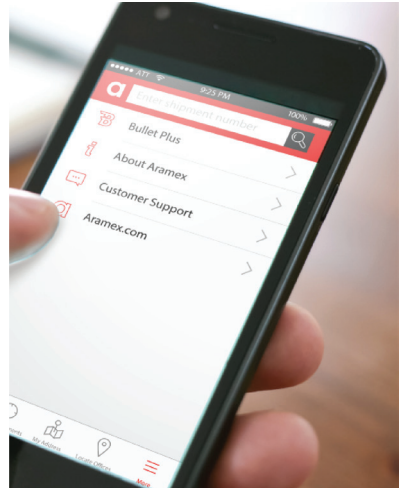


Visibility and Tracking

Aramex provides tracking visibility from the moment a shipment is picked up until final delivery.

Aramex proactively sends notifications to both shipper and receiver via SMS and email about every update.

Through aramex.com customers can also track their shipments 24/7.



On-Time Delivery

Part of making it simple and to deliver within the agreed service levels; we work backwards. We start with the required delivery time and we build our solution around it.

To ensure meeting the expected service level at all times, Aramex Bio teams monitor shipments around the clock and in different time zones

When needed, we are ready to pick up and deliver shipments outside normal working hours as well as during weekends and holidays, covering both main cities and remote areas.



24-hour delivery
with temperature 5 °C





**Solutions for a
Better Life**

Diagnostics

Aramex Bio helps hospitals and laboratories that require conducting clinical diagnosis externally for their patients (in other laboratories). In addition to helping patients get better, Aramex Bio also covers:

- Athletes testing: by delivering anti-doping tests to authorized laboratories.
- Animal testing: by delivering animal tests to veterinary laboratories.

Direct-to-Patient

Aramex offers a Direct-to-Patient delivery solution to patients who are on a scheduled medication and to pharmacies that sell medications to patients online. The solution includes:


- Calling patients, verifying delivery address and agreeing on delivery time
- Enabling patients to contact Aramex and track the location of the courier online
- Doorstep delivery of medication with proof of delivery
- Collecting returns from patients / Cash On Delivery (when needed)

The Direct-to-Patient solution can be reversed to enable the collection of specimens from individuals to be shipped to central laboratories.

Aramex Envoy

For critical, sensitive and urgent shipments, Aramex offers a dedicated envoy (on board courier) where and when needed.

Our envoy solution guarantees the fastest door-to-door delivery maintaining the required temperature.



For more information email us at: health@aramex.com
Or visit: aramex.com/aramexbio