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Ahmed Al-Rashed

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Career Objective:	A certified risk management professional working as an ERM SME to provide assurance, consultations, and day-to-day support that enable the organization to achieve desired objectives and sustainable & profitable growth. Acquired diverse experience in Enterprise Risk Management ,Governance & Compliance , planning within Banking , Telecommunications and Financial Funds industry. As experienced banking & Telecommunication member, I would like to utilize my earlier experience and knowledge in business by contributing to the improvement as well as progress of the organization. I will be putting my best efforts in terms of time and learning techniques and methods that would implement in my tenure .			
Target Industry:	Banking; Telecommunications; Economics; Financial Services; Business Support and Planning			
Employment	Employee			
Туре:				
Employment	Full time			
Status:				

Personal Information

Birth Date:	25 February 1984	
Gender: Male		
Nationality:	Saudi Arabia	
Visa Status:	Citizen	
Residence Location:	Riyadh, Saudi Arabia	
Marital Status:	Married	

Professional Experience:



Enterprise Risk Management Senior Consultant at Saudi Industrial Development Fund

Key Responsibilities:

Nov 2020 - Present

- Contribute to development and implementation of tools, processes, approaches and training/awareness.
- Problem solves scenarios where metrics imply a gap, error, or non-compliance item within the risk governance framework.
- Develop ERM training materials Continually improve departmental processes, templates, and standards in an effort to streamline and increase quality of risk governing activities.
- Develop new ERM policies and standards, e.g., potentially Data Quality policy and standards, and update the existing ones.
- Provide expert support to executing Risk and Control Self-Assessments (RCSA's) and own the process prioritization methodology.
- support governance policies and oversight processes for aligned critical operational risk area(s) such as, Business Continuity, IT Risk, Fraud, Model Risk, Cyber and Data Risk.
- •Implement and inform risk limits and critical operational metrics Identify and leverage best practices in risk management across industries.
- •Oversees development of governance policies and oversight processes for aligned critical operational risk area, Fraud Risk including reporting, dashboards, governance structure, and remediation plans.
- •Oversee risk assessments practice to assess potential risk impacts, risk management maturity, and related information for key business operational risks.

- Drive culture to support fraud risk awareness Influences commitment to address identified gaps with respect to fraud vulnerabilities.
- •Serve as the subject matter expert in all assigned functions, such as Marketing Operations, Segmentation, CRM, Media, Advertising, and Telematics, demonstrating familiarity with a broad variety of complex processes, systems and technologies.

زین zain

January 2019-

2020 October

Director of Enterprise Risk Management & Business Continuity at Zain –KSA

Key Responsibilities:

- Manage the Enterprise Risk Management Framework (ERMF) objectives and requirements including Operational Risk policy and procedure development, Key Risk Indicators (KRIs), Key Performance Indicators (KPIs), technology enhancements, and credible challenge
- Coordinate activities to ensure the effective execution and implementation of the ERM elements and corresponding risk programs, including but not limited to: Business Continuity, Third Party Risk Management, Issues Management, and Model Governance
- Assess key risks associated with new business initiatives and change management activities, including providing direction and guidance to executive/senior leadership to document approvals and/or objections, where applicable Develop operational risk analytics and reporting, including loss data collection
- •Being advisor and leverage subject matter knowledge to drive value added dialogue and informed risk-based decisions
- Identify negative trends and potential risk exposure to advise on potential risk mitigation alternatives
- Provide independent, objective view of the business, mitigation strategies, and emerging risks
- Maintain oversight and reporting of enterprise-wide issues to identify trends, themes and monitor next steps for corrective action plans
- Review internal and external risk events for opportunities to implement new preventive and detective controls
- •Undertake targeted and emerging risk assessments across key areas of risk
- Analyze risk concentration areas, risk profiles, and synthesize data from internal and external sources in order to identify risk areas which need to be assessed
- Provide risk training and awareness, as well as consultative guidance on risk management program matters
- Draft and build presentations displaying the monthly status of risk management programs (i.e. third party risk, business continuity and other operational risk areas) and assist business units to develop and identify KRIs and KPIs where necessary
- Manage training sessions to educate and train employees of risk awareness within the organization.
- Develop reports highlighting all risk assessment and business continuity activities for decision-making purposes.
- Monitor employee performance and submit continuous feedback to encourage and support employees' professional development and guide training programs implementation



Executive Manager-Operational Risk at AlRajhi Bank

Key Responsibilities:

- Being a key player in the set-up of the operational risk management function for the bank.
- Develop and maintain an overall operational risk management policy that is in line with the bank's enterprise-wide risk and strategic policies
- Develop, implement and oversee operational risk management framework and processes for the bank in line with the Operational Risk Management Policy, BIS and SAMA guidelines.
- Design & develop (where applicable) and deploy operational risk management systems for the bank
- Collect and report OpR MIS to senior management
- Stress-test, update and monitor RCSA data to keep the risk profiles current.
- Coordinate with regulators, external / internal auditors and other interested parties on operational risk related matters
- Coordinate internal queries and operational risk issues.

January 2018-Dec-2018



Senior Manager-Operational Risk (ORM) at AlRajhi Bank

Key Responsibilities:

- Develop a risk awareness culture & supporting framework in the organization.
- Assist Management to minimize Operational Risk losses to maximize revenues and shareholder benefits.
- Build and manage a best-of class Operational Risk function under the oversight of AGM of Operational Risk

January 2017 -Dec -2017

- Achieve Basel regulatory compliance for the Bank's Operational Risk Management Report to the senior management, the board of directors and/or audit committees as required.
- Integrate operational risk management between the various entities in the bank's international operations
- Identify, share and promote best practices in operational risk management across the hank.
- Identify, recruit, train, manage, motivate and retain a team of Operational Risk Managers at various levels.



Operational Risk Control Manager at AlRajhi Bank

Key Responsibilities:

January 2014 -Dec -2016

- Responsible for implementation of OpR loss policy and incident reporting framework for the identification, collection and analysis of operational loss / OpR Incident related information.
- Conduct in-depth (root cause) analysis and risk assessment of all reported OpR incidents and OpR losses in order to assess adequacy of controls implemented.
- Provide guidance / recommendation, if control improvement is required and to obtain management agreement for it.
- Follow up on control recommendations as per the resolution target date and escalate in case of no response.
- Capture, evaluate and maintain data concerning operational losses through Loss Data Collection system.
- Conduct ongoing and periodic analysis to loss & incident events, then report up the reporting line as appropriate on the loss analysis and trends accompanied with the appropriate recommendations to improve the control environment in the bank. Reports.

البنكالأول Alawval bank

Consumer Credit Acting Manager at Saudi Hollandi Bank

Key Responsibilities:

- Resolve complaints using reconciliation techniques, including participating in reconciliation meetings and drafting conciliation agreements and reports.
- Ensure that all documentation regarding complaints is recorded and is submitted accordingly.

August 2009 -Dec -2014

- •Improve the service speed and service quality.
- Attend & participate in SAMA monthly meeting.
- Ensure that the Customer management receives service performance reports and / or other reports applicable to the service.
- Work closely with different departments and plans to achieve the Bank's objectives.
- Monitors performance and takes appropriate steps to coordinate, support or resolve.
- Monitor the day-to-day activities of Unit and determine their effectiveness.
- Participate in formal training activities

Consumer Credit Assistant Manager at Saudi Hollandi Bank Saudi Hollandi Bank Riyadh, Saudi Arabia البنك الأرول Alawval bank Key Responsibilities: •Ensure proper functioning of day today controls, periodic monitoring activities and timely resolution of risk issues. July 2006 -2009 • Ensure that all activities related to reconciliation are fully applied and accurate, and that they comply with SHB & SAMA Policies & Procedures. •Ensure that all business accounts are settled on daily basis with a close overlook on them frequently and assist Merchants Unit to settle their day to day merchants' requirements. • Responsible for the performance of Consumer Operations MIS Data . •Ensure that the cost of providing services are tracked and controlled in relation to the budgets set for these activities. • Coordinate with Customer Service and other units for resolution of day to day queries. • Review of customer's complaint and ensure timely resolution. • Responsible for UAT before implementation any data extraction logic change / implementation.

	Operation Services Senior Officer.at Saudi Hollandi Bank Riyadh,
	Saudi Hollandi Bank Riyadh, Saudi Arabia
البنك الأول Alawval bank	Key Responsibilities:
	Preparing daily, weekly and monthly MIS Reports.
	•Improve the service speed and service quality.
	•Ensure that the Customer management receives service performance reports and / or
April 2003 -	other reports applicable to the service.
June 2006	•Coordinate with other units to resolve SAMA complaints.
	•Work closely with different departments of the Operation in coordination with the head
	office in the -development and execution of appropriate marketing tactics and plans to
	achieve the organization objectives.
	•Monitors performance and takes appropriate steps to resolve if any.
	•Attend & participate in SAMA monthly meeting.

Education:

2001-	High diploma in Banking from Institute Of Public Administration Riyadh, Saudi Arabia
2003	
2004-	Bachelor's degree in business administration (MIS), Riyadh, Saudi Arabia
2009	
Dec/	Certified Operational Risk Professional / International Academy of Business and
2016	Finance.
2018-	Master of Business Administration (MBA), AlYamamma University, Riyadh, Saudi
2020	Arabia

Languages

Language	Skill Level	Years of Experience	Last Used
Arabic	Expert	More than 10 years	1 month or less
English	Expert	More than 10 years	1 month or less

سيرة أحمد الراشد

مستشار أول لإدارة المخاطر المؤسسية في "صندوق التنمية الصناعية السعودي" منذ نوفمبر/تشرين الثاني 2020، المملكة العربية السعودية.

شغل منصب مدير إدارة المخاطر المؤسسية واستمرارية الأعمال في شركة الاتصالات المتنقلة السعودية "زين" بين 2019 و2020، والمدير التنفيذي للمخاطر التشغيلية في "مصرف الراجحي" خلال 2018، ومدير أول للمخاطر التشغيلية في المصرف ذاته خلال 2017، ومدير مراقبة المخاطر التشغيلية فيه بين 2014 و2017.

كما تولى مناصب عدة في "البنك السعودي الهولندي"، وتشمل: مدير الائتمان الاستهلاكي المكلّف بين 2012 و2013، ومدير مساعد لخدمات العمليات بين 2009 و2012، ومسؤول أول لخدمات العمليات بين فبراير/شباط 2007 وأغسطس/آب 2009، ومسؤول خدمات العمليات بين يونيو/حزيران 2003 ويناير/كانون الثانى 2007.

حاصل على ماجستير في إدارة الأعمال عام 2019 من "جامعة اليمامة السعودية"، وبكالوريوس في الاختصاص ذاته عام 2007 من "حامعة الأمير سلطان".

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