

## Investor Presentation - 1Q 2017 Results -

<u>Disclaimer</u>

Management Update

1Q 2017 Results

Long term performance

Management Outlook

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## Management Update

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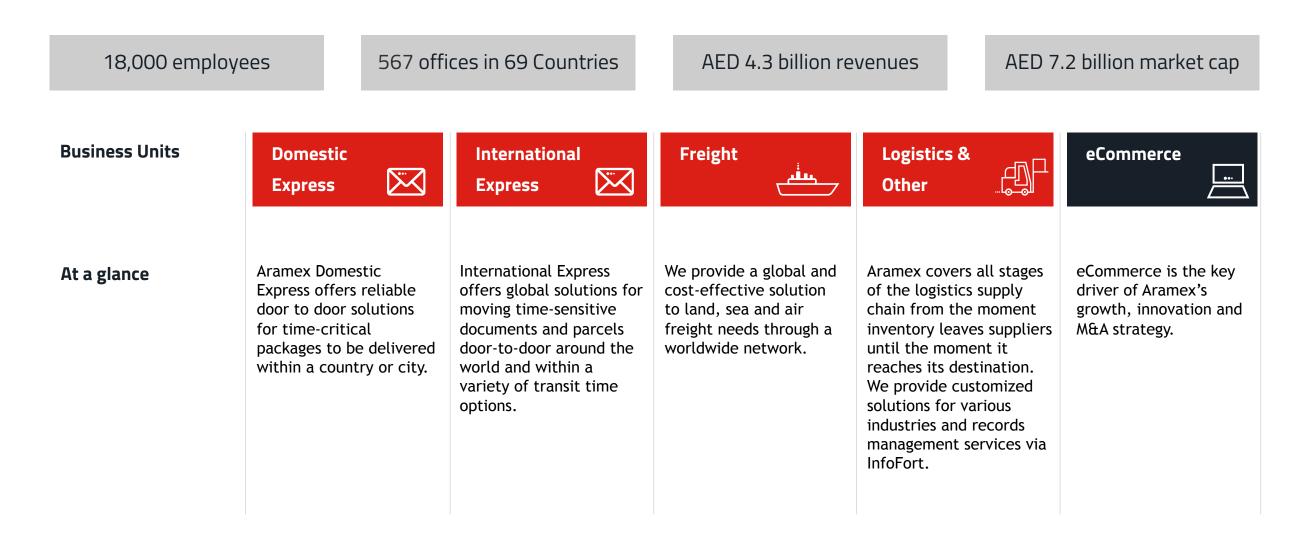
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#### Aramex Overview

## Aramex is a global provider of logistics and transportation solutions





#### Aramex shareholders were rewarded by strong TSR

#### Closing Price 1Q 2017

#### AED 4.95

#### **Total Return Metrics:**

#### +22%

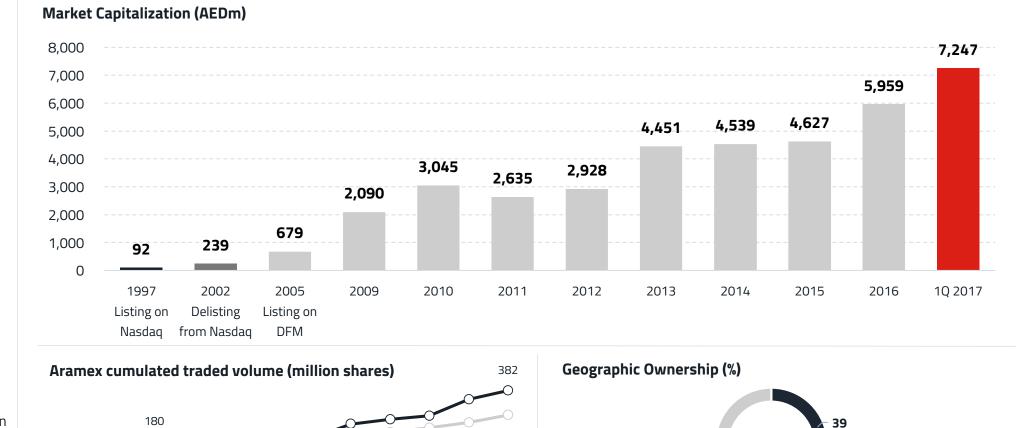
1Q 2017 share price increase and Total Shareholder Return (Dividend reinvested)

+29% 2016 share price increase



Jan

Feb



285

Dec

Nov

47

■ GCC

UAE

12

Arab



Foreign

Ser

Oct

## Management expects to deliver 2017 revenue targets

	2016 Actual	2017 Target	1Q 2017 Actual	
Express 🗸	个 22%   AED 1,687 m	Double-digit growth	个 20%   AED 457 m	
Freight Forwarding 🗸	✓ 6% AED 1,131 m	Single-digit decrease	↓ 3% AED 276 m	
Domestic 🗸	个 35% AED 981 m	Single-digit growth	个 5%   AED 243 m	
Logistics 🗸	个 29% AED 265 m	Double-digit growth	↓ 8% AED 62 m	
Other 🗸	个 22% AED 279 m	Single-digit growth	$\rightarrow$ 0% AED 68 m	
Total 🧭	个 16%   AED 4,343 m	Double-digit growth	个 7% AED 1,106 m	



#### Key Messages

#### Management focused on five key areas to drive 2017 results

Focus Areas		Management remains focused on long-term growth drivers
eCommerce	$\rightarrow$	Continues to be the main growth driver of Aramex express and logistics businesses
Asset-light model	$\rightarrow$	Proves our business model can be successful through market cycles
Innovation and technology	$\rightarrow$	Enhances our customer experience and enables us to expand our business operations
Operational efficiency	$\rightarrow$	Implementation of ERP platform fosters enterprise-wide collaboration
M&A and partnerships	$\rightarrow$	JV with Australia Post started to show results



#### Key Messages

#### Delivering the best of both worlds to offer customers maximum flexibility

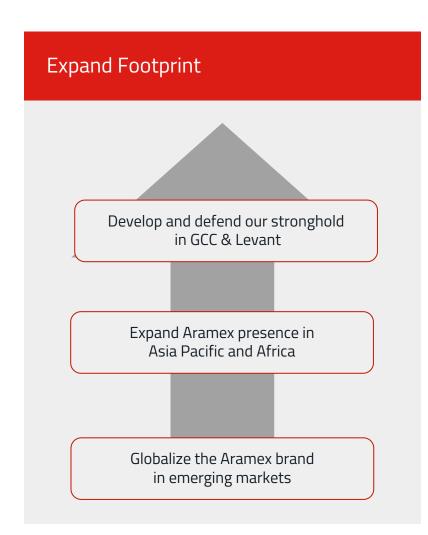


**Result** Residential coverage in 192 countries Cheaper than courier Faster than mail



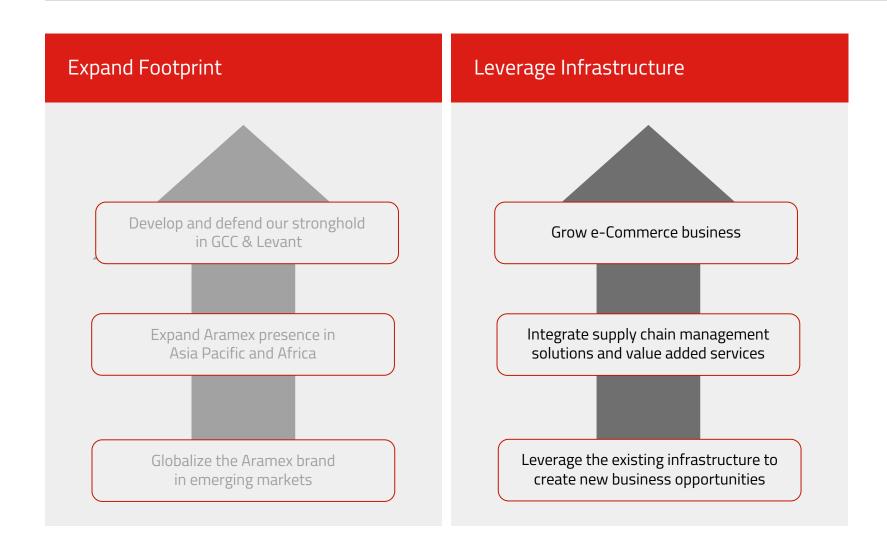
Management Priorities

## Management remains focused on three key priorities



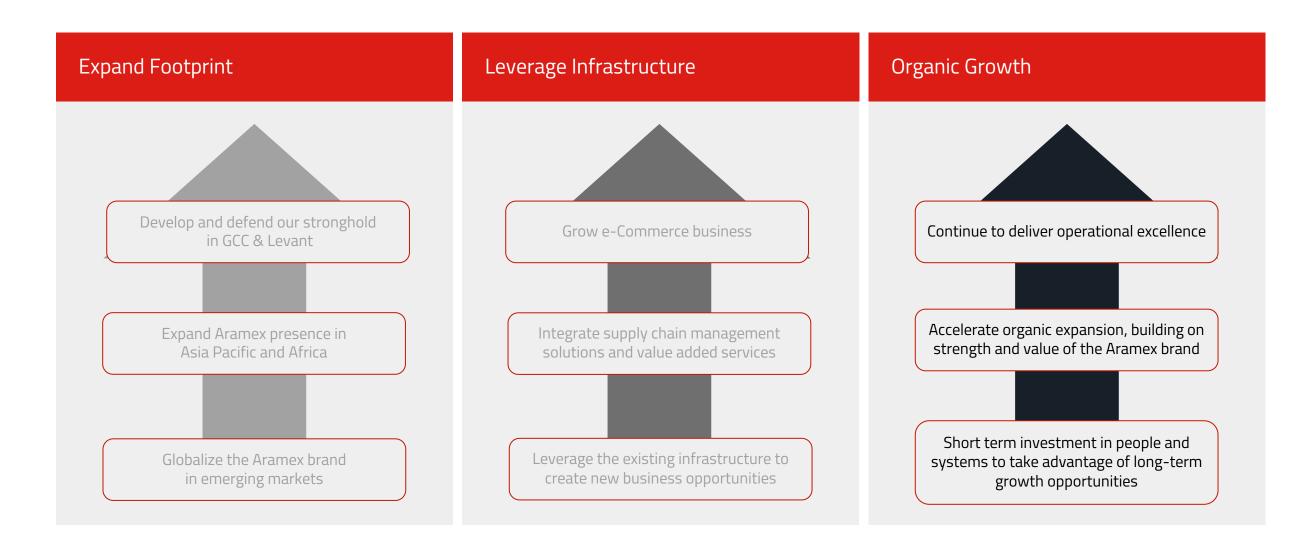


## Management remains focused on three key priorities





## Management remains focused on three key priorities





Core Beliefs

### We believe in transforming our business to succeed in a digital world

Business Model Disruption	$\rightarrow$	We believe that the current logistics model will not last
Shipping is changing	$\rightarrow$	All the way from bulk to containers to pallets to boxes to pieces – new industry dynamics apply to all players in the industry
Ecosystem	$\rightarrow$	We believe in winning with an ecosystem that connects "sharing" platforms
Technology	$\rightarrow$	We believe that technology has already accelerated the pace of industry change
Devices	$\rightarrow$	We believe that devices are becoming smarter and are connecting the unconnected
Talent	$\rightarrow$	Better technology will enable employees to become more efficient



Aramex Ecosystem

## We are continuing to build out the Aramex ecosystem





## 1Q 2017 Results

## aramex

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## Continue to deliver a good underlying performance

	1Q 2017 Results $\rightarrow$	Performance across key indicators (AED)			
REVENUES →	7% growth compared to 1Q 16; 13% growth excluding exchange rate impact	1,029,3401,104,9861,050,3771,158,4551,105,93210,1620,1630,1640,1610,17			
EBIT →	1% year on year headline EBIT decline; 10% growth excluding special items*	116,903 149,298 163,522 115,249 91,726 115,249			
Net Profit Margin →	12% lower headline margin year on year,	1Q 16 2Q 16 3Q 16 4Q 16 1Q 17 9.4% 11.4% 6.9% 11.4% 8.3%			
	but stable excluding special items*	1Q 16 2Q 16 3Q 16 4Q 16 1Q 17 0.066 0.086 0.090 0.063			
EPS →	Headline earnings per share declined 5% but grew 8% excluding special items*	1Q 16 2Q 16 3Q 16 4Q 16 1Q 17			

\* Special items comprise: 1Q 2017 - additional provision of AED 13,317 thousand related to the company's incentive scheme; 2Q 2016 – gain on bargain purchase of AMC of AED 41,568 thousand.

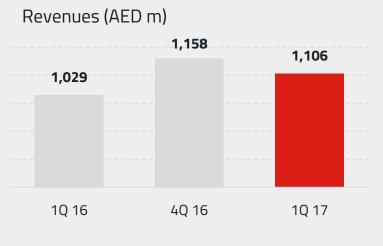


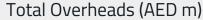
## 1Q 2017 Group Highlights

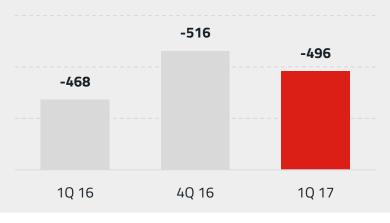
Management Comments

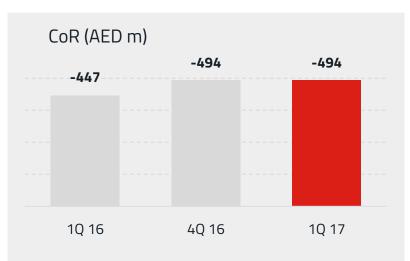
 $\rightarrow$ 

Revenue performance in the first quarter was driven by growth across most geographies, with Asia-Pacific being a major contributor. Revenues in other regions were affected by currency fluctuations, especially the Egyptian Pound. Compared with 4Q 2016, the lower revenue in Q1 2017 was principally a reflection of a traditionally strong 4th quarter. Cost of Revenues and overheads increased year-on-year in line with overall growth of the business. Attributable Net Profit declined in 1Q 2017 on a headline basis but grew 8.5% excluding special items, as a result of the consistent revenue performance in combination with improved overhead cost efficiency.

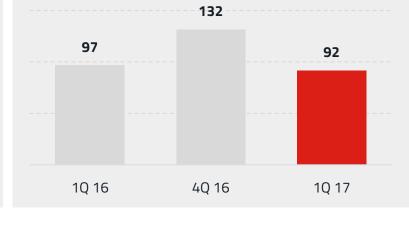








#### Attributable Net Profit (AED m)





Financial & Performance Highlights

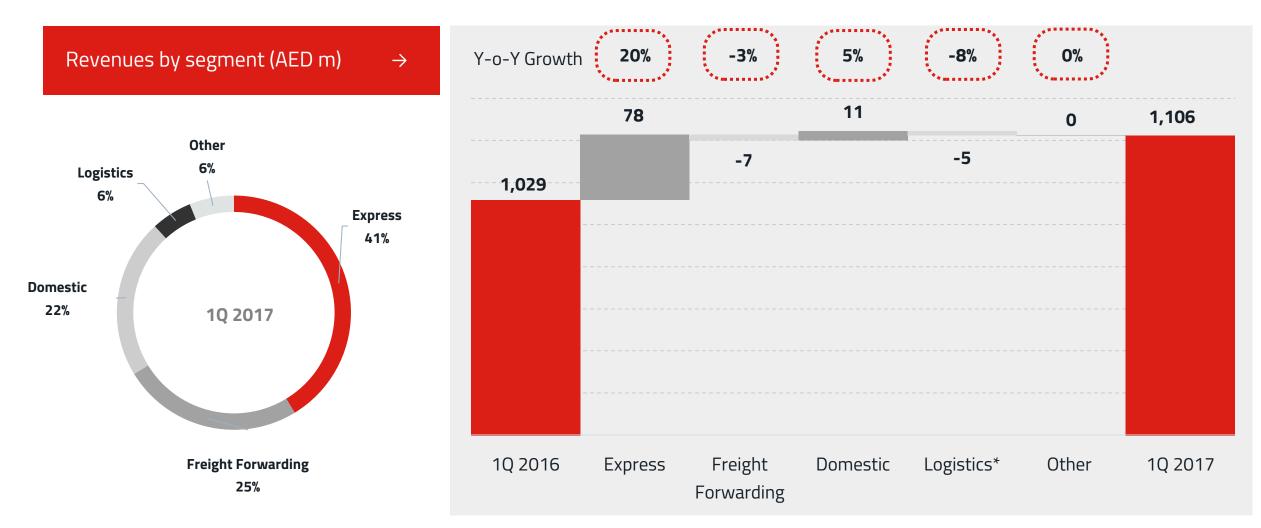
### 1Q 2017 Financial Highlights

Income Statement (AEDm) -	¥				
		Quarter		Mover	nent (%)
	1Q 17	4Q 16	1Q 16	q-o-q	у-о-у
Revenue*	1,105.9	1,158.5	1,029.3	-5%	7%
Cost of Revenues	(494.2)	(494.4)	(446.8)	0%	-11%
Gross profit	611.7	664.1	582.5	-8%	5%
Overheads	(496.0)	(515.8)	(468.3)	4%	-6%
Profit for the period	94.6	139.3	103.8	-32%	-9%
Profit from cont. operations before special items**	107.9	139.3	102.5	-23%	+5%
EBITDA	142.1	190.1	142.2	-25%	0%
EBITDA before special items**	155.4	190.1	142.2	-18%	+9%

\* Excluding exchange rate impacts, revenue grew 12% y-o-y.
\*\* Special items comprise: 1Q 2017 - additional provision of AED 13,317 thousand related to the company's incentive scheme.



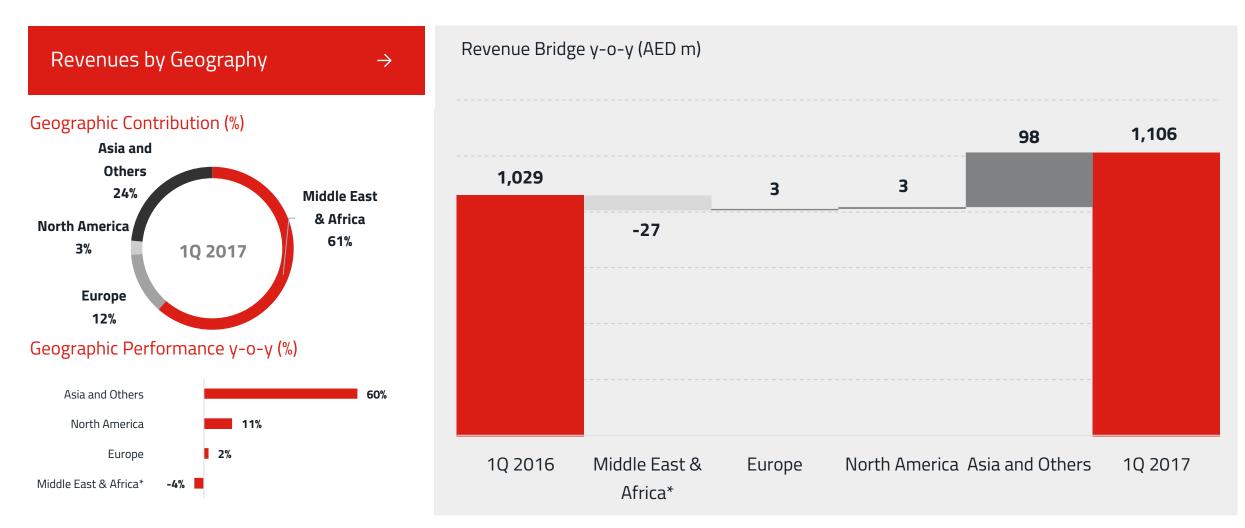
#### Domestic and international express delivered 63% of revenues



\* Excluding exchange rate impacts, Logistics revenue grew 5% y-o-y.



#### Geographic performance – strongest growth recorded again in Asia



\* Excluding exchange rate impacts, ME&A revenue grew 1% y-o-y.



Financial & Performance Highlights

## 1Q 2017 Financial Highlights

Financial Ratios (AEDm) →					
		Quarter		Move	ement
	1Q 17	4Q 16	1Q 16	p-o-q	у-о-у
EPS (AED)	0.063	0.090	0.066	-30%	-5%
EPS before special items* (AED)	0.072	0.090	0.066	-20%	8%
Gross profit margin (%)	55.3%	57.3%	56.6%	-2.0%	-1.3%
EBITDA margin %	12.8%	16.4%	13.8%	-3.6%	-1.0%
EBITDA before special items* margin %	14.1%	16.4%	13.8%	-2.3%	0.3%
Debt/Equity %	32.0%	27.7%	30.5%	-4.3%	-1.5%

\* Special items comprise: 1Q 2017 - additional provision of AED 13,317 thousand related to the company's incentive scheme





## Balance sheet remains strong and liquid

Balance Sheet Highlig	hts →	,		
			Mov	ement
	31 Mar 2017	31 Dec 2016	Actual	Change %
Current assets	1,744	1,655	89	5%
Non-current assets	2,338	2,319	19	1%
Total assets	4,082	3,974	108	3%
Current liabilities	1,417	1,122	295	26%
Non-current liabilities	545	578	-33	-6%
Total liabilities	1,961	1,700	262	15%
Non-controlling interest	7	9	-2	-22%
Shareholders' equity	2,113	2,265	-152	7%



Financial & Performance Highlights

## Composition of assets

Financial Ratios (AEDm) $\rightarrow$					
			Movement		
	31 Mar 2017	31 Dec 2016	Actual	in %	
Cash and cash equivalents	696	701	-5	-1%	
Receivables (net)	813	754	59	8%	
Other current assets	234	199	35	17%	
Total current assets	1,744	1,655	89	5%	
Property, Plant and equipment (net)	846	840	6	1%	
Goodwill (net)	1,084	1,084	0	0%	
Other non current assets	408	395	13	3%	
Total non-current assets	2,338	2,319	19	1%	
Total assets	4,082	3,974	108	3%	



## Long-term Performance

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#### Express business continues to drive growth

Segmental Revenues (%)

Express contribution to total revenues continues to grow, outgrowing other businesses

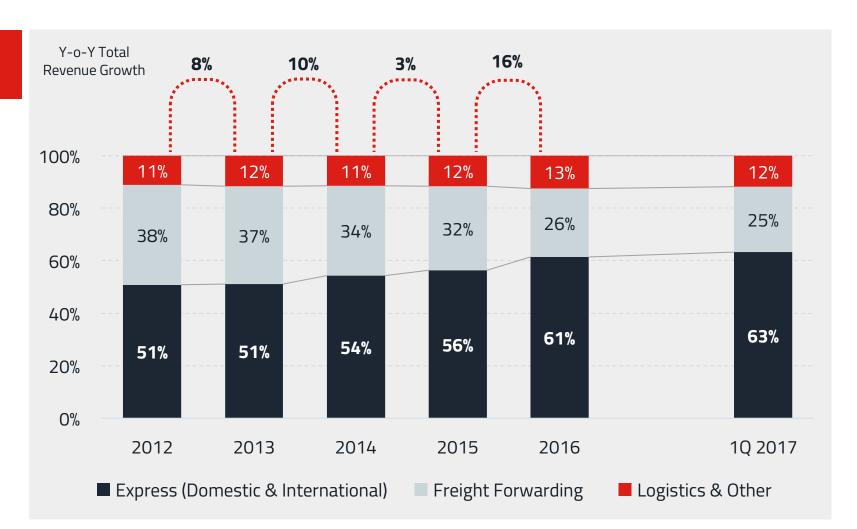
The key driver of this development is the fastgrowing eCommerce business

 $\rightarrow$ 

Express revenue (domestic & international) has grown from 51% to 63% as at 1Q 2017

Freight forwarding has consistently declined from 38% revenue contribution to 25%

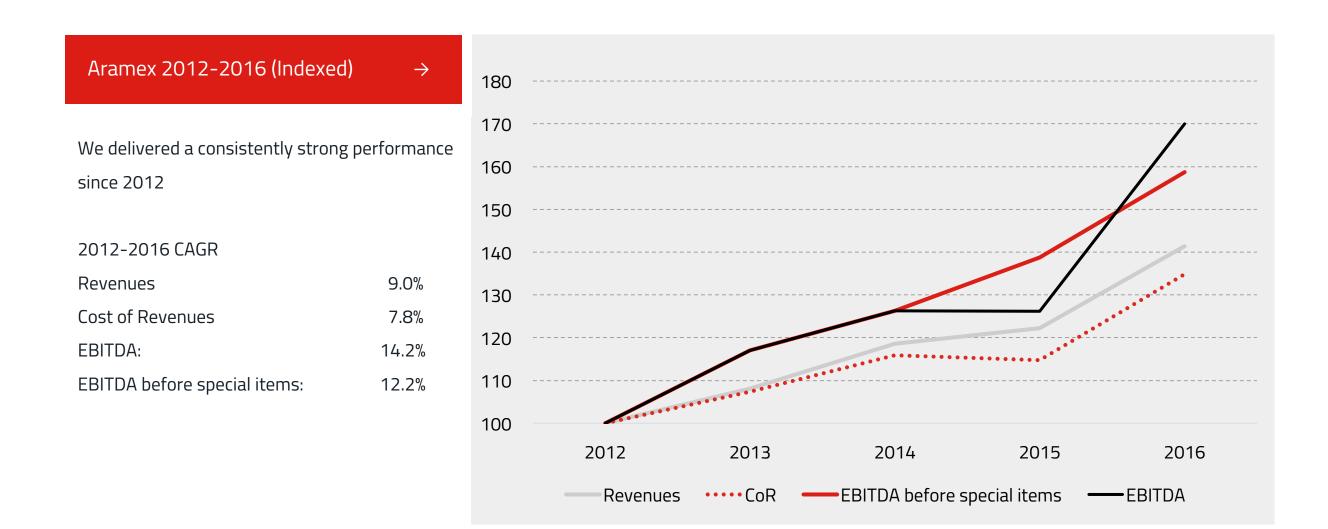
## Management expects this trend to continue throughout 2017 and beyond





#### Long Term Performance

#### Aramex maintains a track record of delivering operational excellence





#### Long Term Performance

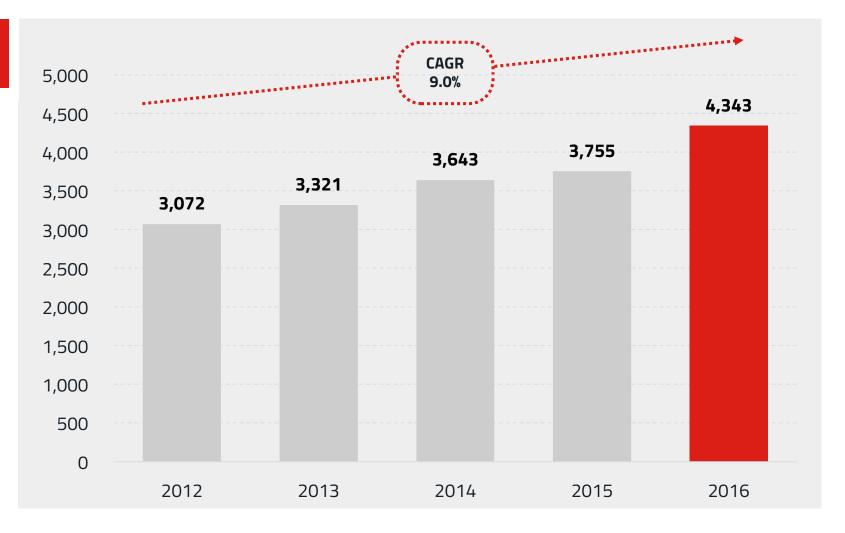
#### Aramex continues to deliver solid top line performance

Revenues (AED m)

 $\rightarrow$ 

#### Revenue generation

Strong revenue growth of 16% in 2016 reflects additional income generated primarily in international cross-border express business as well as in Asia Pacific

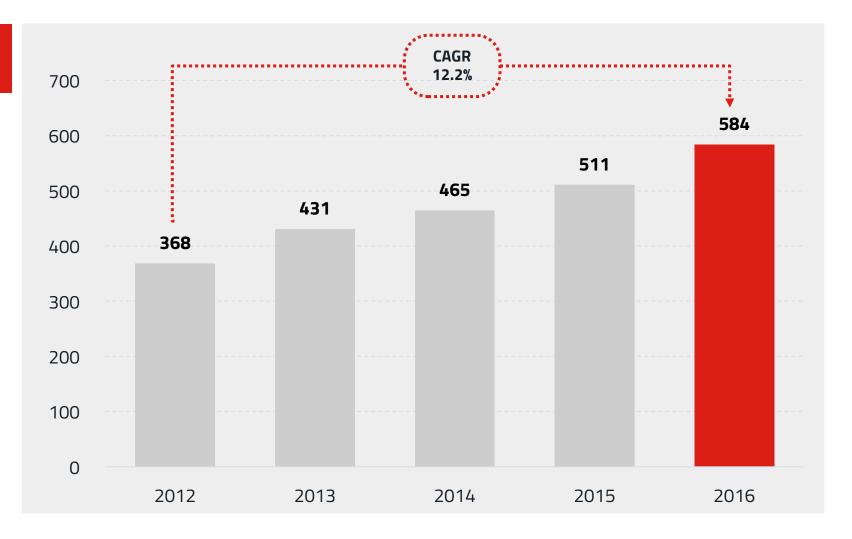




## Strong underlying results right across the business

EBITDA before special items (AED m)  $\rightarrow$ 

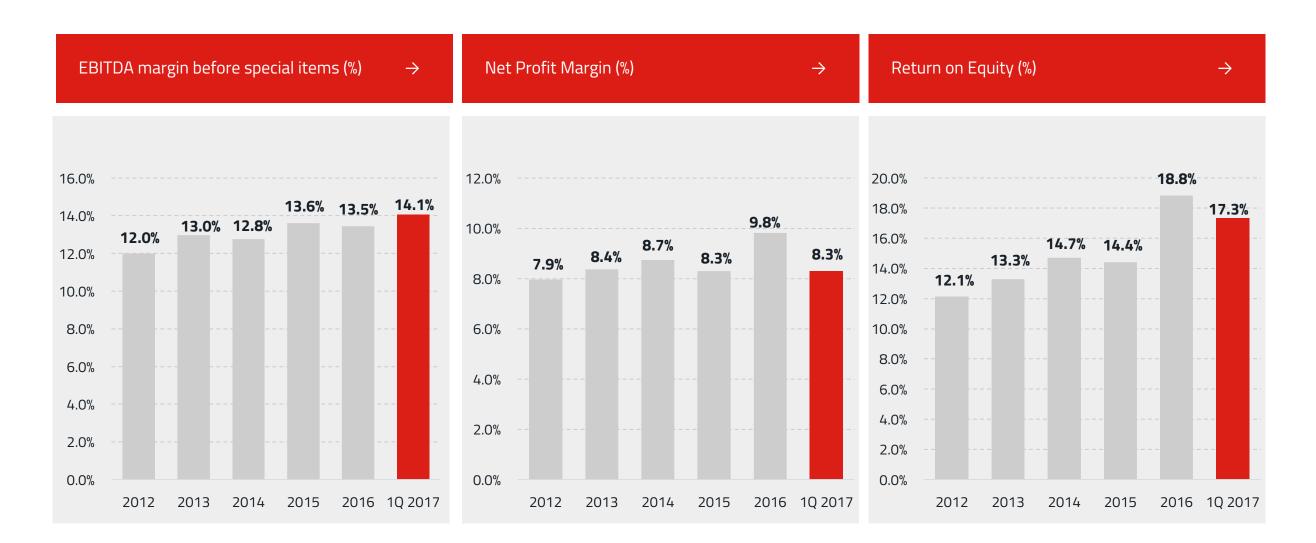
EBITDA before special items: Aramex generated strong underlying result across the business





#### Long Term Performance

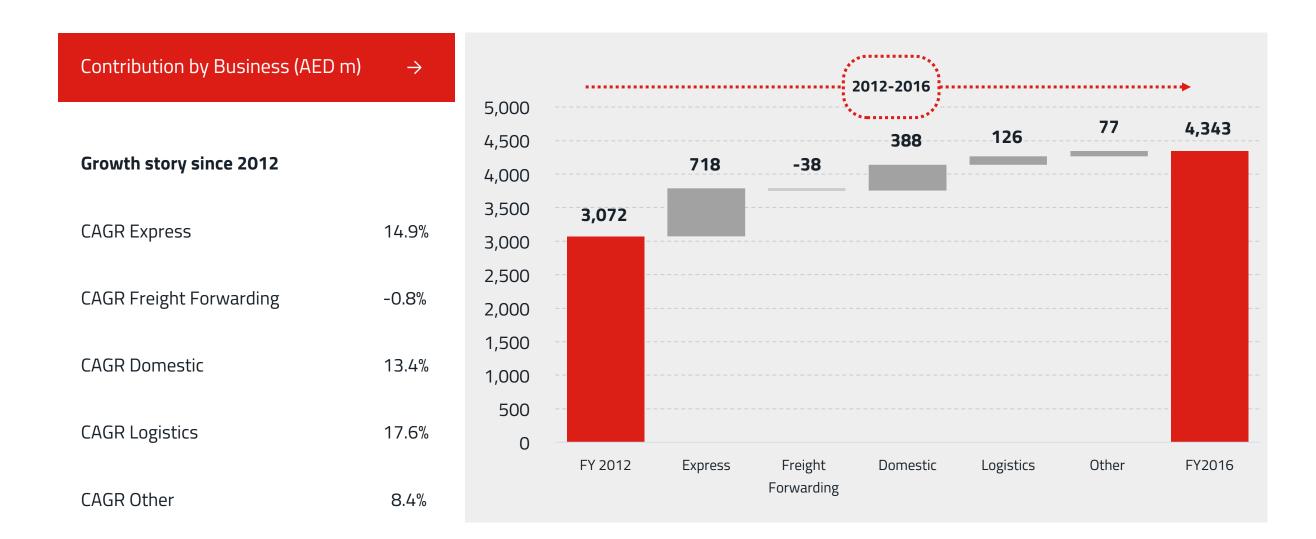
#### Aramex generates consistent performance across key KPIs





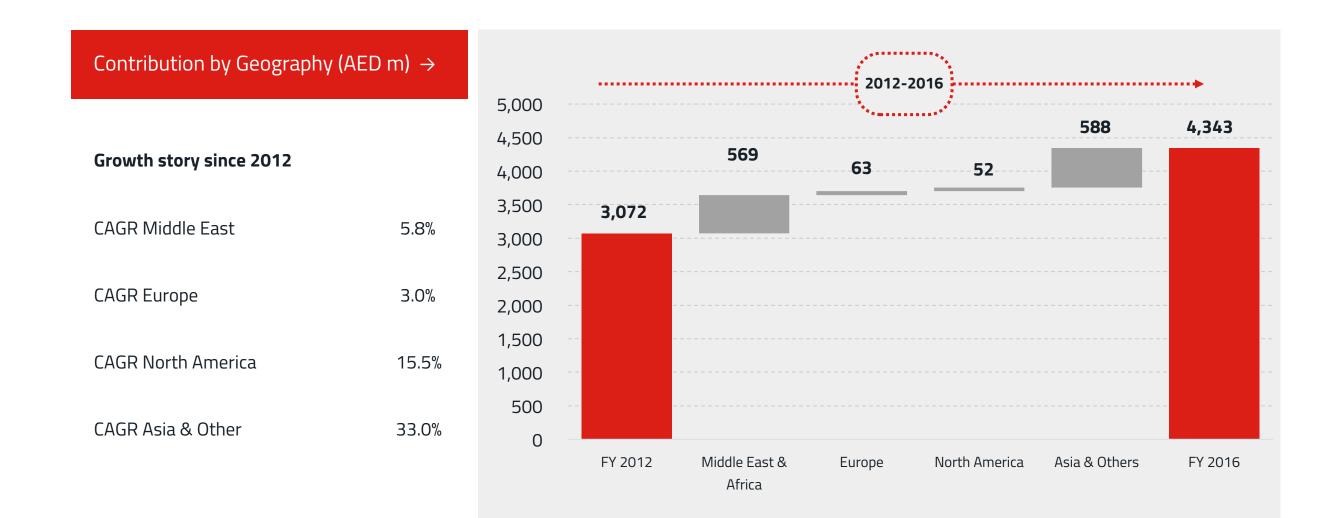
#### Long Term Performance

#### Key components of Aramex's long term growth story





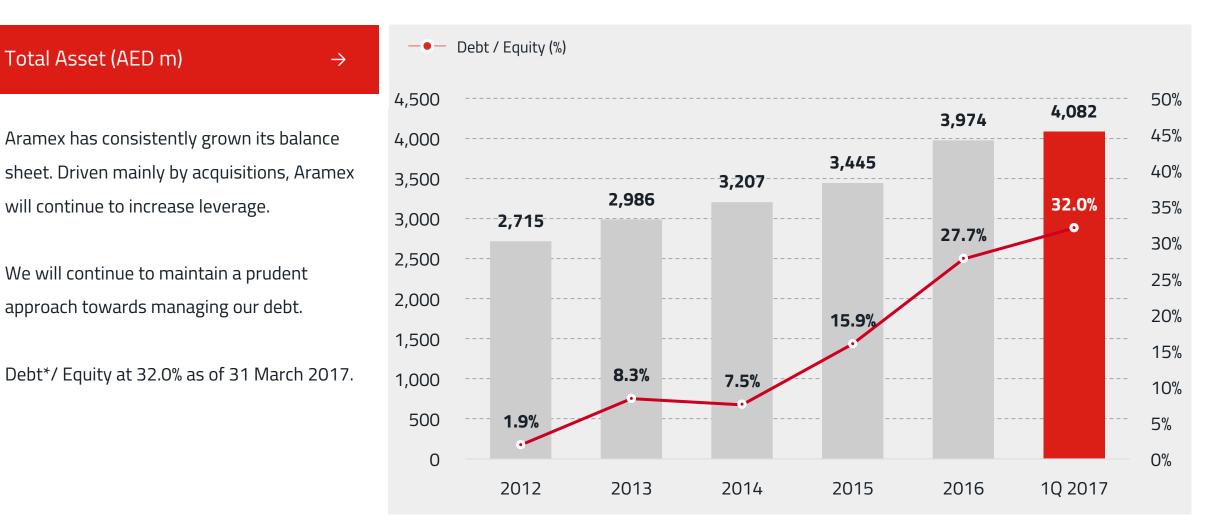
### Defending and developing our market position in growth markets





#### Long Term Performance

#### Aramex balance sheet evolution

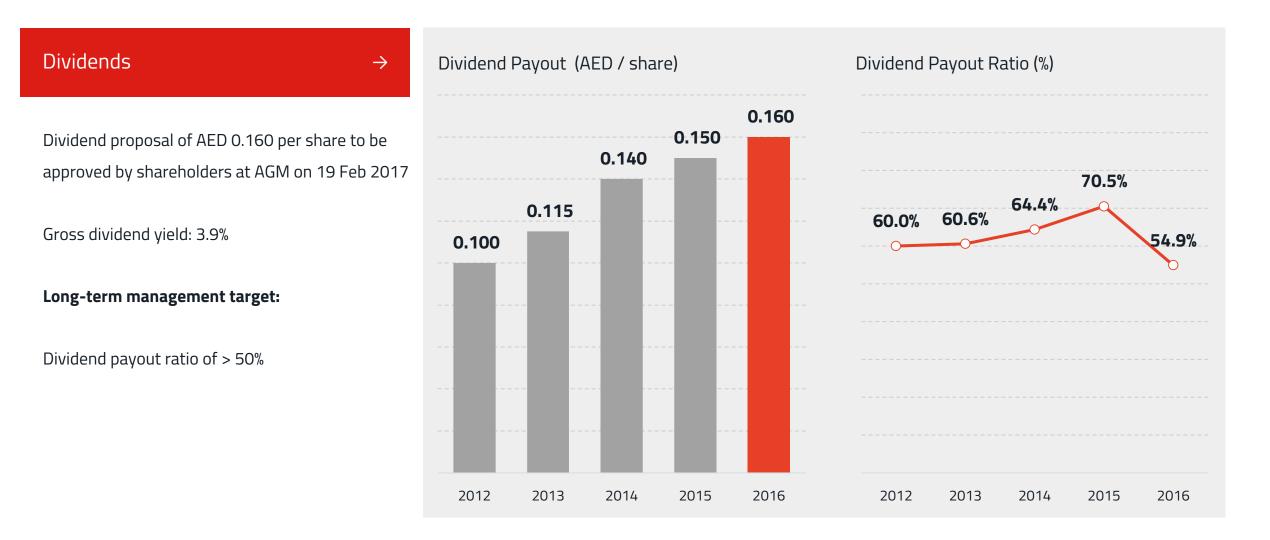


\*Debt for this purpose consists of interest-bearing short & long term liabilities



#### Value Creation

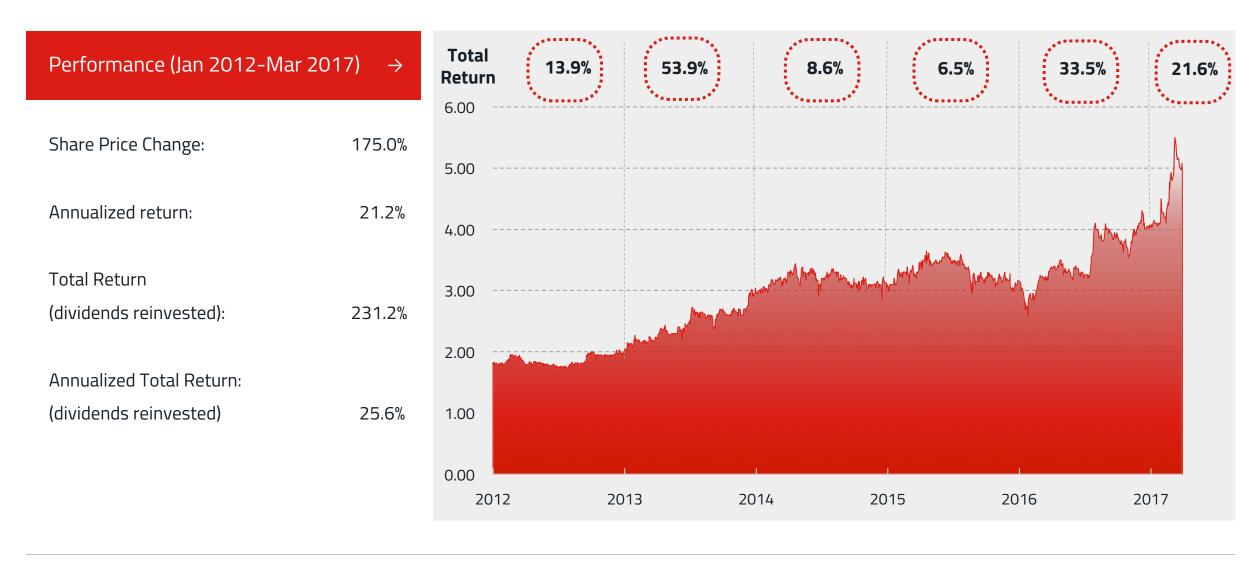
#### Aramex management proposes to pay a dividend of AED 0.16 for 2016







#### Aramex shareholders rewarded by long term performance







#### 30 APR 2017

# Management Outlook

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## The Way Forward: Management Priorities

Grow the business		Consistent profitability		Shareholder participation	
Focus on innovation and technology	$\rightarrow$	Focus on operational excellence	$\rightarrow$	Continue with our progressive dividend policy	$\rightarrow$
Grow eCommerce Portfolio	$\rightarrow$	Variabilization of cost structure	$\rightarrow$	Target Payout Ratio: > 50%	$\rightarrow$
Organic growth plus acquisitions	$\rightarrow$	Actively manage FX volatility	$\rightarrow$		
Attractive growth markets	$\rightarrow$				



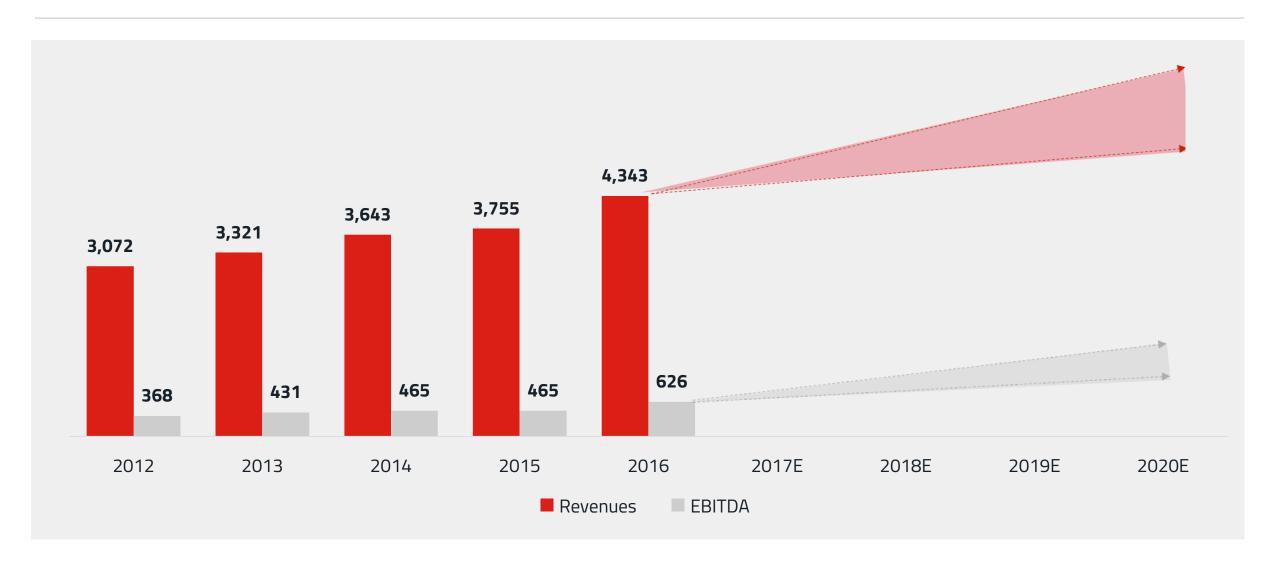
## Management Ambition: Guidance

	2016 Targets	2016 Actual	2017 Targets
Express	Double-digit growth	个 22% AED 1,687 m	Double-digit growth
Freight Forwarding	Slight decrease		Single-digit decrease
Domestic	Double-digit growth	个 35% AED 981 m	Single-digit growth
Logistics	Slight increase	个 29% AED 265 m	Double-digit growth
Other	Slight increase	个 22% AED 279 m	Single-digit growth
Total	Considerable increase	个 16%   AED 4,343 m	Double-digit growth

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#### Long Term Ambition Level – Projected Roadmap to 2020





Aramex

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