

Dangerous Goods Terms and Conditions

- 1- These **Dangerous Goods Terms and Conditions (“DGTC”)** apply to air express shipments that contain or comprise of Dangerous Goods that the customer tenders to Aramex for carriage, and for which the customer has (i) subscribed for the carriage of the Dangerous Goods by completing and signing the Dangerous Goods Declaration Form or any other document that is acceptable by Aramex, and the related waybill, (ii) provided Aramex with all necessary documents, and (iii) paid the agreed fees. “Dangerous Goods” means substances or articles that pose a risk to people, property or the environment due to their chemical or physical properties, and which require careful and special handling, all in accordance with IATA (International Air Transport Association) regulations and any other relevant laws and regulations.
- 2- These DGTC are supplemental to (i) any terms and conditions which have been agreed between Aramex and the customer, and (ii) the conditions of carriage stated on the standard waybill issued by Aramex, a copy of the conditions of carriage applicable to import express or export express shipments is available at <https://www.aramex.com/shipping-terms/express> and the conditions of carriage applicable to domestic express shipments is available at <https://www.aramex.com/shipping-terms/domestic> (each “T&C’s”). These DGTC are deemed to be incorporated in any applicable T&C’s between Aramex and the customer.
- 3- Customer warrants to Aramex that the customer is either (i) the owner of the shipment, or (ii) authorized to possess, send, sell or transfer the shipment on behalf of the owner, and as such, the customer shall be solely responsible for the compliance of the shipment with the applicable laws and regulations, in particular IATA Dangerous Goods Regulations, including but not limited to, the effective and sufficient packaging, packing, classification and documentation of the shipment.
- 4- Aramex may, at its sole discretion, or upon the request of the competent authorities, open and inspect any shipment without notice at any time. In the event Aramex identifies Dangerous Goods within the content of the shipment, which were not properly declared, documented, classified, packaged, marked or labeled, or if the customer fails to comply with these DGTC or any applicable laws and regulations, Aramex reserves the right to refuse, hold, return, abandon or destroy the shipment at any time at the expense of the customer.
- 5- Notwithstanding anything to the contrary, Aramex’s acceptance of a shipment does not mean that such shipment conforms to the applicable laws and regulations, which remains at all time the responsibility of the customer.
- 6- The customer is responsible to ensure that its shipments are acceptable for carriage and entry into the destination country or territory. All charges incurred for the carriage to and from countries or territories where entry is not permitted are solely borne by the customer.
- 7- The customer is responsible for obtaining its own insurance as shipments are transported at its own risk. At the written request of the customer and additional cost, Aramex may arrange for the Dangerous Goods shipments to be insured, subject to the insurer’s approval to insure such Dangerous Goods shipments.
- 8- The customer irrevocably authorizes Aramex to complete, on customer’s behalf, any documents legally required for export or import formalities. However, Aramex is not in any way obligated by virtue of the aforementioned authorization to sign on customer’s behalf.
- 9- The customer acknowledges and agrees that Aramex will only handle and accept certain Dangerous Goods shipments, as set out in the below table, which may be updated by Aramex from time to time, and subject to (i) applicable national regulations, and (ii) the countries or territories of origin, transit and destination acceptance of such Dangerous Goods shipments:

Substance	Class	UN ID Number	Packing Classification
Magnetized Materials	9	2807	953
Lithium ION Batteries Contained in Equipment	9	3481	967
Lithium ION Batteries Packed with Equipment	9	3481	966
Lithium Metal Batteries Contained in Equipment	9	3091	970
Lithium Metal Batteries Packed with Equipment	9	3091	969
Consumer Commodities (Toiletries, aerosols, perfumes, cosmetics)	9	8000	Y963
Biological Substance Category B & Exempt (non-infectious/ nonhazardous)	6.2.B	3373	650

- 10- The customer agrees to protect, indemnify, release, safeguard, and hold harmless Aramex and its respective affiliates,

subsidiaries, parent corporations, franchisees, officers, agents, and employees against any and all losses, damages, expenses, claims, demands, liabilities, judgments, penalties, fines or other costs, including reasonable attorney fees and causes of action of any type or nature arising out of or related to the Dangerous Goods shipments, including without limitation to any demands, claims, and causes of action for personal injury or property damage arising from (i) inadequate packing or packaging (ii) mislabeling, (iii) wrongful or inaccurate information, description or declaration, and (iv) breach by the customer of any applicable laws and regulations or breach of these DGTC.

- 11- Aramex will not be liable for any costs, expenses, loss or penalties imposed or loss or damage incurred by Aramex due to the customer's shipment being impounded by customs or other government authorities, the customer agrees to protect, indemnify, release, safeguard, and hold harmless Aramex against any such cost, expense, fine, penalty or loss.